



February 21, 2017

Produced by the NC FAST Team

NC FAST recommends following these system requirements to access the Provider Portal.

## System Recommendations

Providers should follow these system recommendations for accessing and using the Provider Portal. They should use a reliable internet connection and a personal computer to access the Provider Portal, or obtain regular access to these things through a library or similar location. For optimal performance, they should use a computer meeting the requirements below:

- Operating system: Windows 7 or higher
- Internet browser: Internet Explorer 11 or Google Chrome
- PDF document viewer: Adobe Acrobat Reader 11.0.09 or higher
- Screen resolution: 1024 x 768
- Video card: 128MB Ram or greater
- RAM: 6GB minimum, 8GB suggested
- Hard disk: 160GB or greater

The website for the Provider Portal is: [Providerportal.nc.gov](http://Providerportal.nc.gov).

### Welcome to the North Carolina Provider Portal

The Provider Portal will be used by child care providers to enroll and re-enroll in the Subsidized Child Care Assistance Program, manage attendance rosters, accept or reject vouchers and manage private pay rates. Notices will also be sent to child care providers via the Provider Portal.



**NC FAST**  
 North Carolina Families Accessing  
 Services through Technology

#### I Want To...

- [View/Print Information About Subsidized Child Care](#)
- [Contact my local Department of Social Services or Local Purchasing Agency](#)
- [Visit the Division of Child Development and Early Education Website](#)

#### Log into your Account...

User name

Password

Log On

[Forgot your password?](#)  
[Create an Account](#)  
[Forgot your User ID?](#)

NC FAST Provider Portal

Welcome, Brett Barganz



Home



Home - Quality Child Care



Enrollments



Vouchers



#### My Messages

You have no new voucher(s).

Attendance Roster(s) are due for submission for the month(s) of : Not Applicable

#### Useful Links

[Enroll](#)  
[Job Aids](#)  
[Training Videos](#)